

## Contact Us

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# Glendale Community Meeting

January 25, 2018

Frequently Asked Questions  
Brochure



**HARDIN COUNTY WATER  
DISTRICT NO. 2**



**Hardin County Water District No. 2**  
360 Ring Road  
Elizabethtown, KY 42701

# Frequently Asked Questions

- 1. Who should I contact if I have a question or concern?**  
Contact Jeff Gaddie with Hardin County Water District No. 2 at (270) 737-1056 ext. 247
- 2. When will construction start?**  
Contractors may be out there now, but should start the major construction in February 2018.
- 3. Will I be able to get to my house?**  
Contractors must allow access to your house at all times although your street or driveway may be obstructed at times.
- 4. How many Contractors will be on the project?**  
Contract 1 - Pump Stations - Cumberland Pipeline, LLC  
Contract 2 - Force Mains - Cumberland Pipeline, LLC  
Contract 3 - Glendale Gravity Sewers - Norris Brothers Excavating  
Contract 4 - I-65 Force Main and Gravity Sewers - Twin States Utilities, LLC
- 5. When will construction end?**  
Contract 1 should be completed in January 2019. Contracts 2, 3, and 4 should be completed in March 2019.
- 6. Do I have to connect to the sewer immediately?**  
It is not mandatory at this time, unless your on-site system is failing. Refer to Ordinance 293, Series 2013. HCWD2 is proceeding on the basis of voluntary connection.
- 7. Where do I need to connect my service?**  
Most houses will connect to the sewer on the side where the plumbing exits the house. If the plumbing exits in the back you can connect to the sewer on either side of the house.
- 8. How will I connect to the sewer?**  
You will need to hire a licensed plumber to finish the connection from your house to the sewer lateral.
- 9. What is the anticipated sewer connection date?**  
Some may connect as early as October 2018. Other customers may have to wait until Spring 2019.

# Hardin County Water District No. 2

- 10. What are the downsides of a public system?**
  - Tap fee to hook on
  - Monthly sewer bill
  - Construction disruption
- 11. How does this affect the outlining/surrounding areas?**  
This project takes into account the future wastewater demands of the outlining areas. Future growth of these areas will be complimented by the infrastructure that is being implemented by this project.
- 12. Who is responsible for the maintenance on the sewer lines?**  
The water district is responsible for the sewer main and the lateral that is connected to the customer's property.
- 13. Are there any recommendations for removing a septic tank?**  
The health department suggests that lateral lines and septic tanks can be abandoned in place. However, in order to reclaim the property it is suggested that the septic tank be filled in and compacted with natural soils.
- 14. What are the contractor's schedule?**  
The contractors have 12 months for construction beginning January 15<sup>th</sup>. Please see PowerPoint for detailed information. The contractors have also been alerted of the Glendale Crossing Festival in October and are obligated to clear the area for the festival.
- 15. What about down spouts and sum pumps? Can they be connected to sewer lines?**  
Any water stream that currently does not require treatment cannot be a part of the waste stream for this system. Therefore, down spouts and sum pumps are forbidden to be connected to the public main.
- 16. Will existing rain/storm water drainage issues be fixed?**  
The contractors are obligated to stay within the easements of the project. Any existing water drainage issues will not be addressed with the project.